



WASHOE COUNTY

Integrity Communication Service
www.washoecounty.gov

STAFF REPORT

BOARD MEETING DATE: July 16, 2026

DATE: July 2, 2026

TO: 911 Emergency Response Advisory Committee

FROM: Erick Willrich, Technology Coordinator, Client Engagement and Experience, Technology Services Department
775-328-2312, ewillrich@washoecounty.gov

THROUGH: Behzad Zamanian, Chief Information Officer

SUBJECT: REQUEST FOR REIMBURSEMENT FOR MICROSOFT WINDOWS SERVER DATABASE CORE LICENSES [For Possible Action] A review, discussion, and possible action to approve, deny or otherwise modify a request to reimburse the costs associated with adding Microsoft Windows Server Datacenter Core licenses (quantity of 80) for the period of May 1, 2026 through October 31, 2026 in support of the regional Computer Aided Dispatch (CAD) system at the secondary Equinox site through a contract with Crayon Software Experts LLC (Quote No. 3909275235 in an amount not to exceed \$26,469.46; and if approved, forward such recommendation to the Board of County Commissioners. Erick Willrich, Washoe County Technology Services.

SUMMARY

A review, discussion, and possible action to approve, deny or otherwise modify a request to reimburse the costs associated with adding Microsoft Windows Server Datacenter Core licenses (quantity of 80) for the period of May 1, 2026 through October 31, 2026 in support of the regional Computer Aided Dispatch (CAD) system at the secondary Equinox site through a contract with Crayon Software Experts LLC (Quote No. 3909275235 in an amount not to exceed \$26,469.46; and if approved, forward such recommendation to the Board of County Commissioners. Erick Willrich, Washoe County Technology Services.

PREVIOUS ACTION

On April 9, 2026, at the Governance Boards for Hexagon, Erick Willrich, Technology Coordinator, Washoe County, presented a staff report recommending the approval for Crayon Software Experts LLC quote number: 29009247900. The change added Microsoft Windows Server Data Center licenses (quantity of 64) to cover the additional servers added through HPE change Order 3, DL360 Gen 10 Growth (the upgraded servers), at the primary (Washoe County) site. The change order outlined the financial,

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operational, and contractual implications of the modification with an annual fiscal impact of [\$37,696.64] with a term from 05/01/2026 – 10/31/2026.

On September 19, 2023, at the Board of County Commissioners, Quinn Korbolic, IT Manager for the Regional Services Division, Technology Services Department, presented a staff report recommending approval of a contract between Washoe County and Hewlett Packard Enterprise (HPE) for equipment and services to support the upgrade of the regional Computer Aided Dispatch (CAD) and Law Enforcement Records Management (RMS) systems. The contract was initiated through the State of Nevada Cooperative Cloud Solutions agreement (NASPO ValuePoint - Utah). The Board approved it for a cost not to exceed \$62,493.84 in the first year, with a term of sixty months from the effective date. The Board also directed the Purchasing and Contracts Manager to complete the contract. The motion was made in open session and approved by a majority vote of the Board. The meeting minutes reflect that the contract was intended to provide primary and backup technology infrastructure for the regional Unified CAD and law enforcement RMS project, and that the HPE agreement costs were included in a regional cost-sharing formula among partner agencies. The staff report and minutes further document that the HPE GreenLake platform was selected to ensure compliance with the State of Nevada's cooperative purchasing requirements and to support regional public safety modernization efforts.

BACKGROUND

The supporting Crayon Software Experts LLC quote 3909275235 allows Washoe County to apply the 80 new Microsoft Windows Data Center Licenses to the HPE DL360 GEN 10 servers at the secondary (Equinox) site. The application of the Microsoft Windows Data Center Licensing for the secondary (Equinox) site supports the communication centers for all four agencies: City of Reno, City of Sparks, REMSA, and Washoe County. Washoe County will now manage these licenses for the secondary site.

RECOMMENDATION

The staff recommends that the Board approve the reimbursement request for Crayon Software Experts LLC's Quote No. 3909275235. The change adds Microsoft Windows Server Datacenter Core licenses (quantity of 80) for the period of May 1, 2026 through October 31, 2026 in support of the regional Computer Aided Dispatch (CAD) system at the secondary Equinox site through a contract with Crayon Software Experts LLC Quote No. 3909275235 in an amount not to exceed \$26,469.46.

POSSIBLE MOTION

Should the Board agree with the staff's recommendation, a possible motion would be: "Move to forward the Crayon Software Experts LLC Quote No. 3909275235, adding 80 Microsoft Windows Server Datacenter Core licenses to the secondary (Equinox) site, in an amount not to exceed \$26,469.46 and, if approved, forward such recommendation to the Board of County Commissioners."

Quote

Invoice address

Washoe County
1001 E. 9th StreetAttn: Accounts
Payable, Bldg. D-200
Reno, Nevada 89512
United States of America

Customer contact

Sean Thaler
SThaler@washoecounty.gov

Delivery address

Washoe County
1001 E. 9th StreetAttn: Accounts
Payable, Bldg. D-200
Reno, Nevada 89512
United States of America

Quote date

07-02-2026

Quote number

3909275235

Customer account

19100

Customer sales tax number

.

Customer payment term

30 days net

Customer reference

55930961 - Win Serv DC Core
:LSA 2 L 160 Core

Expiration date

07-31-2026

Account manager

Eric Stout
Eric.Stout@crayon.com
+1 469 329 0294
+1 310 600 3480

Crayon contact

Brandon Porria
469-329-0290
brandon.porria@softwareone.com

	Publisher SKU	Description	Quantity	Unit price	Sales tax %	Sales tax	Amount
1.	9EA-00039	Win Server DC Core ALng LSA 2L <i>Publisher: Microsoft, Program: Enterprise 6, License agreement type: Local Government, Offering: Additional Product, Level: D, Country: United States of America, Start date: 05-01-2026, End date: 10-31-2026, Additional info: True Up Year 3,</i>	80.00	589.01 USD	-		47,120.80 USD

Crayon Software Experts, LLC

12221 Merit Drive Suite 1400
Dallas, Texas 75251
United States of America

Phone:

469-329-0290

Email:

sled.us@crayon.com

Business ID:

47-2237420

Sales tax ID:

This will be for a net new billing enrollment under Washoe County

Public Sector General Terms & Conditions

** All items included in this RFQ are new, unused, not refurbished, with original manufacturer warranty.**

** Pass-Through Warranty and Other Rights.**

As a reseller, end-user warranties and liabilities (with respect to any third-party software products provided by Crayon Software Experts) shall be provided as a pass-through from the manufacturer of such products.

All software products are subject to the license agreement of the applicable software supplier, as provided with the software packaging or in the software at time of shipment

1. Pricing and availability on quotes subject to change without notice.
2. This is preliminary Sales tax, final Sales tax & delivery charges will be calculated on the invoice.
3. Errors & Omissions Excluded.
4. Changes to a quote are subject to written acceptance by Crayon Software Experts.

Date(s)	Signature(s)	Name(s) (print)	Title(s)	Customer PO Number
			Net amount:	47,120.80 USD
			Total estimated sales tax:	- USD
			Quote amount:	47,120.80 USD

Crayon Software Experts, LLC
12221 Merit Drive Suite 1400
Dallas, Texas 75251
United States of America

Phone: 469-329-0290
Email: sled.us@crayon.com

Business ID: 47-2237420
Sales tax ID: